

# Tool kit

## Getting through floods, drought and extreme climate events

A self-help resource to help families dealing with floods, drought and extreme climate events

### Lifeline's tool kit for getting through floods, drought and extreme climate events will provide some practical information about:

Understanding floods, drought and extreme climate events and their impact on (rural) communities

Understanding how floods, drought and extreme climate events can affect individual wellbeing

Developing some strategies for what you can do to get through floods, drought and extreme climate events

Where to go for help

### How do floods, drought and extreme climate events impact on rural communities?

Living and working in rural Australia can be both a very rewarding and challenging way of life. People living in rural areas are known for being down-to-earth, practical and resilient. But, floods, drought and extreme climate events can test even the most resilient.

Floods, drought and extreme climate events don't only affect people who live on the land – it is stressful for everyone living in rural communities.

Its economic, environmental and social consequences are felt across rural communities, many of which are close-knit, and often dependent on each other for income and social support.

### Some of the ways floods, drought and extreme climate events can affect rural communities are:

- Financial hardship for farmers and other rural businesses, which may eventually lead to farms being sold and businesses to close
- Family and relationship problems (e.g. arguing, disagreements, lack of communication, physical conflict, relationship breakdown)
- Job pressure and overworking
- People leaving the community due to a lack of opportunities or income (particularly young people)
- Environmental problems, such as loss of vegetation and animals, drying or flooding of rivers, soil erosion and increased risk of bushfires
- Lack of community services, including health care, education, housing and employment organisations
- Higher incidence of physical and mental health problems amongst community members, as well as an increased risk of suicide
- Loss of social networks and a breakdown in community spirit.

## How do floods, drought and extreme climate events affect individual wellbeing?

The stress caused by floods, drought and extreme climate events can affect our wellbeing in a number of ways. Everyone experiences stress from time to time, but the ongoing nature of floods, drought and extreme climate events can lead to “burnout” and physical, mental and emotional exhaustion. Long-term stress may also cause more serious physical and mental health problems, such as heart problems, ulcers, depression or anxiety disorders.

### Some common signs of stress due to floods, drought and extreme climate events may include:

- Physical symptoms, such as headaches, difficulty sleeping, loss of appetite, aches and pains, muscle tension, weight loss/gain, chest or back pain, diarrhoea or constipation, injuries or accidents
- Always feeling tired, lacking energy or motivation
- Feeling angry, aggressive or irritable
- Increased worrying, nervousness, anxiety or fear
- Often feeling down or depressed
- Having difficulty concentrating or forgetfulness
- Disappointment, guilt, shame or feeling like “a failure”
- Feeling helpless or out of control

- Resentment or blaming others for the situation
- Withdrawing from friends and family, becoming distant
- No longer enjoying hobbies and interests
- Increased use of alcohol, cigarettes or other drugs to cope or escape the situation
- Feeling hopeless, worthless or like “life is not worth living”
- Thoughts of suicide or harming yourself.

Most people experience some of these emotions at some point in their lives. However, if you are experiencing several at the same time or if they interfere with your ability to carry out daily activities, you should talk to someone you trust (e.g. partner, friend, relative) and seek help from your GP or another health professional.

Everyone deals with stressful circumstances differently, so it is important to find ways of managing stress that work for you. The important thing to remember is that you can get through it and you don't have to go through it alone.



Here are some strategies that can help you to manage the stress of floods, drought and extreme climate events.

## 1 Recognise when it's getting too much

Sometimes we're so busy trying to get things done that we might not realise that we need a break. Learning to listen to your body and recognising the signs of stress is the first step in doing something about it. Take notice of any changes in your physical health, your behaviours or your emotions that might indicate that things are getting too much for you. Listen to concerns from loved ones about your wellbeing or behaviour. Seek help immediately if you have thoughts of suicide or harming yourself.

## 2 Talk about it

The stress of floods, drought and extreme climate events can cause you to experience a range of emotions. Talking calmly and openly to someone you trust about how you're feeling allows you to release those emotions, helping to relieve tension and put things in perspective. If you don't feel comfortable talking to someone you know, telephone helplines like Lifeline and online options (e.g. email, online chat, forums) are also available for confidential support and advice.

Remember, during floods, drought and extreme climate events, everyone in the community is likely to be experiencing similar emotions, so talking to family members, friends and neighbours can help everyone to release negative feelings and come up with practical ways of managing their stress and dealing with the situation.

## 3 Explore financial options

One of the most stressful consequences of floods, drought and extreme climate events is often financial pressure, due to debt, reduced productivity and loss of income. Financial worries can also lead to other problems, such as family and relationship difficulties. Sometimes the stress of your financial situation can seem overwhelming.

A good place to start in dealing with financial pressure is to put together an accurate summary of your financial situation- list all of the income that you have coming in, and all of the expenses and debts that you have. Then, talk to your bank or financial adviser about options available to you to better manage your finances. There are lots of financial assistance programs available to rural families and businesses during floods, drought and extreme climate events, which may provide some relief. It can also be helpful to get together with family members (including children) to create a family budget you all agree on.

## 4 Visit your GP or health professional

Stress can often lead to poor physical health, such as tiredness, headaches, nausea, sleeping difficulties, aches/pains and accidents. It can also cause mental health problems, such as depression and anxiety. So, even if you don't feel "sick", a check-up with your local doctor is still a good idea when times are tough. Talk to your GP about your situation and let them know if you've experienced any negative changes in how you feel. Your doctor can provide useful advice on how to manage stress and also give you referrals to other services that might be able to offer you support.

## 5 Helping children and adolescents

Sometimes we don't discuss stressful situations with our children and adolescents because we don't want to worry them. However, usually children and adolescents pick up on when you are stressed and know when things aren't right, particularly if they witness their parents upset or arguing. Not knowing what's going on can make them worry and they may blame themselves for what's happening.

It's important to include children and adolescents in discussions about the situation and involve them in decision-making as much as possible. Help them to understand their responsibilities (e.g. concentrating at school, doing homework, helping out at home) and reassure them that, although things are tough, you will get through it together. Talk to them about their feelings and notice any changes in their behaviour or mood that may indicate that they are feeling stressed. Involving children and adolescents in good decision-making processes can also teach them valuable lessons about how to deal with stressful situations.

## 6 Take care of yourself

When we're stressed, we often become run-down or burnt out, so it's important to take care of yourself. Eat healthily, get at least eight hours of sleep each night and exercise regularly (preferably away from work). Remember to take time out to relax – read a book, listen to music, watch a movie or try something new, like yoga or meditation. It's also important to do fun activities that you enjoy, both on your own and with family and friends. Spending time with friends and family helps to prevent isolation and loneliness.

Alcohol and drugs weaken your ability to make decisions, often making your problems worse. They can also lead to mental health problems, such as depression and anxiety, so it's a good idea to limit your intake.

## 7 Be positive and proactive

Learn about the specific diagnosis and the system of treatment and care that is available. Mental illness is a broad term used to describe many conditions including mood and anxiety disorders, personality disorders and psychotic disorders such as bipolar disorder or schizophrenia. Each condition has specific effects and treatments.

## 8 Seek and accept help from others

It can be difficult to accept help from others, whether it's financial, practical or emotional support. However, research shows that people with strong connections with family, friends and their community cope best in times of crisis. A strong support network reduces your sense of isolation and gives you people to talk to when things get rough.

It takes strength and courage to ask for and receive help from others, but people are usually more than happy to help! Make a list of where to go for different types of help and advice (e.g. financial assistance, emotional support) and keep it in a handy place. Some ideas are listed at the end of this tool kit.

## 9 Act immediately if you have thoughts of harming yourself or suicide

Ongoing stress due to floods, drought and extreme climate events can cause you to feel hopeless or worthless and may lead to thoughts of suicide or self-harm. All thoughts or talk of suicide should be taken very seriously. If you or someone you know is experiencing thoughts of suicide or self-harm, seek immediate help by talking to someone you trust, calling a helpline (e.g. Lifeline 13 11 14) or visiting your GP. In an emergency, call 000.





## Places to go for help now:

- Lifeline 13 11 14  
[www.lifeline.org.au](http://www.lifeline.org.au)
- Kids Helpline 1800 55 1800  
[www.kidshelp.com.au](http://www.kidshelp.com.au)
- Mensline Australia 1300 789 978  
[www.menslineaus.org.au](http://www.menslineaus.org.au)
- Rural Financial Counselling Service  
1800 686 175
- Murray-Darling Basin Assistance and Referral Line 1800 050 015
- Relationships Australia 1300 364 277  
[www.relationships.com.au](http://www.relationships.com.au)
- Beyondblue information line 1300 224 636  
[www.beyondblue.org.au](http://www.beyondblue.org.au)
- SANE Australia helpline 1800 688 382  
[www.sane.org](http://www.sane.org)
- National Association for Loss & Grief  
[www.nalag.org.au](http://www.nalag.org.au)
- Suicide Call Back Service 1300 659 467  
[www.suicidecallbackservice.org.au](http://www.suicidecallbackservice.org.au)
- Emergency (Police, Fire, Ambulance) Dial 000

If your family is finding it difficult to pay for basic items such as food and petrol, you may be eligible for short term emergency relief assistance (e.g. food or petrol vouchers.) To access this kind of help, talk to your local Salvation Army, St Vincent de Paul or Material Aid/Emergency Response Agency.

### Utilise online resources. Some good ones are:

**Centrelink** – Centrelink have a range of assistance programs for people experiencing floods, drought and extreme climate events. They can also provide referrals to State-based programs  
[www.centrelink.gov.au](http://www.centrelink.gov.au)



For 24 hour telephone crisis support call 13 11 14  
For more information visit [www.lifeline.org.au](http://www.lifeline.org.au)  
To donate call 1800 800 768

**Drought Assistance Hotline** on 13 23 16

**Farm Assistance Hotline** 1800 050 585

### **Department of Agriculture, Fisheries and Forestry**

– Information about government assistance programs for people in drought.

[www.daff.gov.au/agriculture-food/drought](http://www.daff.gov.au/agriculture-food/drought)

**Farmsafe** – Information on health and safety for farmers and their families

[www.farmsafe.org.au](http://www.farmsafe.org.au)

### **National Association for Loss & Grief (NALAG)**

– Information on local grief counselling services, support groups, self help groups, and telephone counselling services

[www.nalag.org.au](http://www.nalag.org.au)

## Acknowledgements:



**primesuper**

surprisingly straightforward

Prime Super is the proud sponsor of the Lifeline Information Service – your mental health and self-help resource.

Prime Super is Australia's only nationally operating super fund dedicated to rural and regional Australia.

For more information on Prime Super, please ring 1800 675 839 or visit their website  
[www.primesuper.com.au](http://www.primesuper.com.au)

Lifeline and Prime Super are working in partnership to promote mental health awareness, help-seeking and suicide prevention.

This Tool Kit has been produced by the Lifeline Information Service as a public service. You are welcome to reproduce it without alteration and with acknowledgement of Lifeline. We invite your feedback and comments at [infoservice@lifeline.org.au](mailto:infoservice@lifeline.org.au)

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